

SACRAMENTO FREEWAY SERVICE PATROL STATISTICS

Daily Number of Assists By Beat
For the Month of
May, 2010

Day of Month:	Beats																				TOTAL
	10	106	108	108A	150	151	152	153	153A	181	182	182A	184	184A	191A	192	193	265	281	281A	
2	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	0	13
3	5	4	6	8	5	21	13	10	12	7	12	11	10	14	11	6	9	5	12	0	181
4	1	3	7	3	4	10	7	2	6	18	14	21	12	2	10	6	6	7	8	0	147
5	8	5	6	6	10	9	5	8	9	16	20	20	10	12	7	6	8	12	11	0	188
6	6	8	8	5	10	21	20	10	19	5	8	11	8	3	6	6	7	11	9	0	181
7	2	4	3	9	9	11	8	5	11	8	15	17	7	5	1	4	12	12	11	0	154
9	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	0	17
10	7	5	7	3	9	16	10	1	11	5	11	8	10	5	15	9	12	18	14	0	176
11	4	5	4	3	10	9	4	12	10	12	20	13	12	7	9	13	12	14	6	0	179
12	8	3	6	9	9	10	5	5	16	10	13	12	11	9	8	4	4	11	10	0	163
13	8	8	7	2	8	7	4	5	8	7	19	9	12	7	14	10	17	18	21	0	191
14	10	7	7	5	5	8	5	6	6	5	8	10	12	11	10	11	3	19	12	0	160
16	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	7
17	5	5	1	3	5	8	5	5	8	4	10	10	8	4	7	0	13	10	11	0	122
18	5	5	2	8	6	19	8	3	11	11	28	10	10	5	7	0	9	10	6	0	163
19	3	3	5	5	11	10	9	1	9	4	9	4	5	3	8	0	4	14	13	8	128
20	5	4	4	3	8	9	10	8	12	10	13	11	12	9	5	0	4	10	14	0	151
21	8	5	3	3	5	4	3	3	10	4	9	14	10	7	0	10	6	13	11	7	135
23	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	8
24	3	2	9	5	9	15	14	6	11	7	12	19	10	9	0	11	6	7	12	0	167
25	2	5	0	7	6	8	7	7	17	9	9	19	10	3	12	18	15	9	13	0	176
26	4	5	3	5	7	7	8	4	6	10	18	16	7	5	3	13	8	10	17	7	163
27	2	7	4	3	3	5	4	11	10	8	14	18	9	4	0	10	5	12	13	6	148
28	4	6	7	4	5	7	13	5	5	3	8	4	9	5	0	8	6	12	9	6	126
31	0	0	0	0	0	0	0	0	0	0	0	0	9	0	0	0	0	0	5	0	14
	118	99	99	99	144	214	162	117	207	163	270	257	203	129	133	145	166	234	265	34	3,258

Avg. # of Asst's Per Day:	5.90	4.95	4.95	4.95	7.20	10.70	8.10	5.85	10.35	8.15	13.50	12.85	10.15	6.45	6.65	7.25	8.30	11.70	13.25	1.70	162.90
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Number of Days Driven: 20 (Excludes Saturdays, Sundays, and Holidays)

Beat Locations

Beat	Route	Beginning	Ending
10	80	Mace Blvd	Jefferson Blvd
106	5	Elk Grove Blvd	Richards Blvd
108	5	Sutterview Road	Del Paso Road
108A	5	Laguna Blvd	Del Paso Road
150	50	Jefferson Blvd	59th Street
151	50	Jct Route 51	Bradshaw Road
152	50	Watt Avenue	Sunrise Blvd
153	50	Zinfandel Drive	Scott Road
153A	50	Jct Route 51	Scott Road
181	51	E Street	Madison Avenue
182	51	Fulton Avenue	Riverside Avenue
182A	51	Exposition Blvd	Riverside Avenue
184	80	West El Camino Ave.	Longview Drive
184A	80	West El Camino Ave.	Longview Drive
191A	51	E Street	Elk Grove Blvd
192	99	Jct Route 51	Grant Line Road
193	51	Exposition Blvd	Fruitridge Road
265	80	Riverside Blvd	Horseshoe Bar Rd
281	65	Jct Route 65	Sunset Blvd
281A	65	Jct Route 65	Sunset Blvd

SACRAMENTO FREEWAY SERVICE PATROL STATISTICS

May, 2010

		BEATS																					
Problem Type:	10	106	108	108A	150	151	152	153	153A	181	182	182A	184	184A	191A	192	193	265	281	281A	TOTAL	%	
• Abandoned	5	2	5	4	3	8	5	6	12	10	11	15	10	11	12	8	15	13	18	2	175	5%	
• Accidents	9	8	26	9	46	91	66	41	73	62	63	84	43	21	45	56	65	42	32	8	890	27%	
• Debris	1	4	2	7	2	2	3	2	7	13	2	1	18	7	0	2	1	10	6	1	91	3%	
• Electrical	1	4	1	2	1	3	0	0	5	0	3	7	2	2	2	2	7	6	7	0	55	2%	
• Flat Tire	26	23	23	18	26	26	20	16	15	13	31	28	32	29	11	22	19	30	27	4	439	13%	
• Mechanical	21	22	15	17	20	28	29	12	20	26	38	36	40	20	22	18	19	22	40	3	468	14%	
• Other	39	14	14	22	13	31	17	21	57	30	98	36	30	21	19	19	20	79	91	12	683	21%	
• Out of gas	8	17	9	14	33	20	18	15	18	7	16	43	22	14	15	15	11	22	29	4	350	11%	
• Overheat	8	5	4	6	0	5	4	4	0	2	8	7	6	4	7	3	9	10	15	0	107	3%	
TOTAL	118	99	99	99	144	214	162	117	207	163	270	257	203	129	133	145	166	234	265	34	3,258	100%	
% Involving People*	62%	80%	79%	67%	88%	81%	85%	75%	63%	67%	59%	80%	71%	70%	77%	80%	78%	56%	57%	56%	71%		
*Excludes "Abandoned", "Debris", and "Other"																							
Requiring Tow:	29	29	27	3	33	46	18	22	6	18	28	15	49	4	5	20	40	33	44	1	470		
% Tow:	25%	29%	27%	3%	23%	21%	11%	19%	3%	11%	10%	6%	24%	3%	4%	14%	24%	14%	17%	3%	14%		
**Includes "Off Freeway", "Drop Zone", "Shoulder", & "Other"																							
Service Rating:																							
excel>	6	7	7	10	1	11	3	3	6	1	3	8	29	9	4	5	10	14	19	2	158		
tot>	7	7	7	10	1	11	3	3	7	1	3	8	29	11	4	5	10	14	19	2	162		
percent	86%	100%	100%	100%	100%	100%	100%	100%	86%	100%	100%	100%	100%	82%	100%	100%	100%	100%	###	###	98%		
Avg. Wait Time (mi)																							
2.5>	5	1	3	4	1	7	1	0	3	1	0	4	11	4	2	2	5	6	6	1	67	41%	
7.5>	1	4	1	2	0	3	2	1	4	0	1	1	9	5	1	1	3	6	8	1	54	33%	
15>	0	1	2	3	0	0	0	1	0	0	1	3	9	1	1	1	0	4	0	0	28	17%	
25>	0	0	1	0	0	1	0	1	0	0	1	0	0	1	0	1	0	1	1	0	8	5%	
over 30>	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	5	3%	
Total	7	7	7	10	1	11	3	3	7	1	3	8	29	11	4	5	10	14	19	2	162	100%	
Avg	8.57	12.50	10.00	11.00	2.50	5.91	5.83	15.83	5.36	2.50	15.83	7.81	7.93	7.95	6.88	10.50	9.00	8.93	8.42	5.00	8.60		
Avg. Asst/Hr/Tk	0.91	0.76	0.76	0.76	1.11	1.65	1.25	0.90	1.59	1.25	2.08	1.98	1.56	0.99	1.02	1.12	1.28	1.80	2.04	0.26	1.25	Avg.	
# trucks:peak hr	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	20	
** Formula = (monthly assists/hrs of service*trucks)																							
Vehicle Location:																							
In Fwy Lanes	1	5	9	14	18	24	14	10	29	42	12	34	33	9	22	30	36	20	18	1	381	12%	
On a Ramp	29	12	25	12	30	15	11	6	24	9	23	0	16	18	13	14	8	10	11	5	291	9%	
On Left Shoulder	7	10	3	4	6	27	16	7	20	4	4	20	21	11	1	0	10	16	12	0	199	6%	
On Right Shoulder	79	69	57	66	78	142	116	79	117	89	200	199	113	90	92	99	102	185	224	28	2224	68%	
Other	2	3	5	3	1	6	5	8	11	9	25	2	20	1	5	0	10	2	0	0	118	4%	
Unable to locate	0	0	0	0	11	0	0	7	6	10	6	2	0	0	0	2	0	1	0	0	45	1%	
Total	118	99	99	99	144	214	162	117	207	163	270	257	203	129	133	145	166	234	265	34	3258	100%	
Service Rating by Motorists:																							
Excellent	6	7	7	10	1	11	3	3	6	1	3	8	29	9	4	5	10	14	19	2	158	98%	
Good	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	0	0	2	1%	
Fair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	
Poor	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	2	1%	
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	
Total	7	7	7	10	1	11	3	3	7	1	3	8	29	11	4	5	10	14	19	2	162	100%	
# of Days Driven:	20																						
Hours per Day:	6.5																						
Total per Truck/per Month	130																						

REASON FOR ASSIST						LOCATION OF ASS																		
Problem Type (Totals)		<div style="text-align: center;"> <h3>Reason for Assists</h3> <table border="1"> <caption>Reason for Assists Data</caption> <thead> <tr> <th>Reason</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Mechanical Problem</td> <td>21%</td> </tr> <tr> <td>Accident</td> <td>16%</td> </tr> <tr> <td>Flat Tire</td> <td>16%</td> </tr> <tr> <td>Abandoned</td> <td>13%</td> </tr> <tr> <td>Other</td> <td>13%</td> </tr> <tr> <td>Out of Gas</td> <td>11%</td> </tr> <tr> <td>Overheated</td> <td>4%</td> </tr> <tr> <td>Electrical Problem</td> <td>3%</td> </tr> </tbody> </table> </div>				Reason	Percentage	Mechanical Problem	21%	Accident	16%	Flat Tire	16%	Abandoned	13%	Other	13%	Out of Gas	11%	Overheated	4%	Electrical Problem	3%	IN FREEWAY LANES
Reason	Percentage																							
Mechanical Problem	21%																							
Accident	16%																							
Flat Tire	16%																							
Abandoned	13%																							
Other	13%																							
Out of Gas	11%																							
Overheated	4%																							
Electrical Problem	3%																							
ABANDONED	55584	ON A RAMP																						
ACCIDENT	71476	ON LEFT SHOULDER																						
DEBRIS REMOVAL	12559	ON RIGHT SHOULDER																						
ELECTRICAL PROBLEM	11885	OTHER																						
FLAT TIRE	69397	UNABLE TO LOCATE																						
MECHANICAL PROBLEM	92369																							
OTHER	57901																							
OUT OF GAS	48110																							
OVER HEATED	18110																							
TOTAL	437391																							
						AVERAGE WAIT FO																		
						0-5 MINUTES																		
SERVICE RATING						10-20 MINUTES																		
FAIR	339					20-30 MINUTES																		
GOOD	2218					5-10 MINUTES																		
EXCELLENT	36804					LONGER																		
OTHER	107																							
						avg wait =																		
<div style="text-align: center;"> <h3>Service Rating</h3> <table border="1"> <caption>Service Rating Data</caption> <thead> <tr> <th>Rating</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>94%</td> </tr> <tr> <td>Good</td> <td>6%</td> </tr> </tbody> </table> </div>						Rating	Percentage	Excellent	94%	Good	6%													
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